



# What Our Clients Are Saying

## ON DUTY Claim

“ On the evening of Jan. 21, 2014, I was leaving my residence on my way to the fire hall for our regularly scheduled Tuesday night practice. As I walked to my truck, I lost my footing and slipped on the ice ... it was obvious that I had broken my leg.

I am an automotive mechanic by trade and a volunteer Fire Chief. It was obvious that it would be some time before I would be able to return to my employment. As I am one of the owners of the automotive repair shop, there would be no sickness or accident pay from work. A claim was made to Work Safe BC, but was declined as I had not arrived at the fire hall yet and therefore, in their opinion, I was not at my place of employment. A claim was also made to VFIS and was accepted as an on duty claim since I was on my way to our regular Tuesday night practice. This was a huge relief! During the six week recovery period my full wages were covered by VFIS.

It is a great benefit to all volunteer firefighters who can take comfort in the knowledge that we have the benefit of an insurance company such as VFIS standing behind us every day of the year.

Thank You,  
**Tom Von Sychowski**  
Fire Chief  
*Red Rock/Stoner Volunteer Fire Department  
of the Regional District of Fraser Fort George*

## OFF DUTY Claim

“ I have been a volunteer firefighter for over 30 years. I am currently the Fire Chief for Oliver British Columbia.

I was bitten by a rattle snake Aug. 1,2012 and had my finger removed Oct 22,2013.

I was not aware that I was eligible for benefits from VFIS as I did receive Worksafe benefits. When I met the VFIS rep at the FCABC in June 2014, he told me I would be covered under the Off-Duty Program. I faxed him the information in July 2014 and I received a cheque in August 2014.

I cannot express what a difference this made for me and my family. Losing a years' wage even with Worksafe BC paying put our family back, I had no idea when we would catch up. Receiving a cheque so promptly from VFIS made a crisis bearable for me and my family.

We are grateful and cannot express enough how great these people are to work with and the wonderful feeling knowing they are there if any of us need them.

Warmest regards  
**Dan Skaros**  
Fire Chief  
*Oliver Fire Department*



**Protecting Canada's Heroes since 1991.**

Contact VFIS of Canada to learn more about the insurance services we offer.

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